



Progress Update #1

Rochester Public Transit (RPT) announced last week that it will be changing out its current manual fare boxes to a new electronic farebox the weekend of December 4-6. The new fareboxes will become operational Monday December 7, 2015.

Progress has been made in achieving that goal this week:

1. A video, entitled *RPT Farebox Instructional Video* has been posted on our website at [www.RPTRide.com](http://www.RPTRide.com) that shows how the farebox works and what passengers can expect to encounter when using the new fareboxes.
2. Maintenance staff received training from our vendor last week on maintaining and servicing of the new fareboxes and related equipment.
3. Drivers, dispatchers, and other staff are scheduled to receive training November 30-December 4<sup>th</sup> on the workings of the farebox as it relates to the passenger. This will insure that our transit staff will be able to answer any questions riders may have.

Other Highlights of the project are as follows:

- **The cost of riding the bus will not change.**
- During the weekend of installation all riders will be able to ride free on Saturday December 5, 2015.
- When paying for your fare at the farebox, cash and coins will still be accepted, checks will not.
- December monthly paper passes will be sold until the end of the day December 4, 2015. You can use December monthly paper passes until the end of December 2015.
- All other paper passes will be sold until the end of the day December 4, 2015. After that date new transit bus passes will be sold that the electronic farebox will be able to read.
- There will no longer be Monthly or Annual passes. These will be replaced by a 31 day and a 365 day pass. The 31 and 365 day pass will not become active until the first day the pass is used. The 1st of a calendar month or 1st day of the year no longer dictates pass purchase or use, which now can begin on any day mid-month.
- There will no longer be student Semester passes. These will be replaced by passes that are available for students that range from 90-150 days.
- Partially used and valid RPT paper passes will be honored until June 1, 2016
- Any unused RPT paper passes can be exchanged for new fare cards until June 1, 2016.
- Purchase location of the new passes will not change.
- All new and partially used Mayo Employee passes need to be exchanged through the Mayo Parking and Transit Access office.

If you are an agency serving persons with disabilities and/or senior citizens (or anyone else who is interested) and have questions or need training for your riders on RPT's new electronic fareboxes, please contact Scott Retzlaff with Rochester Public Transit at 507-328-2439 so arrangements can be made. RPT has a portable farebox that can be brought to your location or groups can be scheduled to meet at RPT's operation office at 4300 East River Road NE. The training only takes a few minutes.

Information on the fareboxes, the installation process, and brochures explaining the "new look" bus passes are available at [www.RPTRide.com](http://www.RPTRide.com) or by calling 507-328-2439.

For questions regarding bus routes and fares please call 507-328-RIDE.